



Rev. August 2018

WARRANTY COVERAGE

BLUE GIANT SERIES DOCK LEVELERS

Dear Valued Customer,

The following outlines the Warranty coverage for the Blue Giant Series Dock Leveler. This document, dated August 1, 2018, renders all previous versions and the Warranty coverage detailed therein, null and void. The Warranty will apply to all Blue Giant Series Dock Levelers shipped from the Blue Giant factory after August 1, 2018.

Thank You,
Warranty Administration Team

1.0 BASE WARRANTY

The manufacturer warrants to the original purchaser its Blue Giant Series Dock Leveler to be free from defects in design, materials and workmanship under normal use for a period of 1 year (365 days). All warranty coverage is to commence from the date of installation by the first user or sixty (60) days after date of shipment, whichever comes first. The said dock leveler must be properly installed, operated and maintained by trained personnel, and must be operated in compliance with the manufacturer's recommendations with regards to rated capacities, usage limitations, grade limitations and/or design specific application(s) agreed upon in writing at the point of sale, in order to be entitled to the benefits of this warranty.

Initial field set up, adjustment, lubrication and maintenance are not covered under this warranty and are the sole responsibility of the end user. The warranty registration must be completed in full and returned to the manufacturer within sixty (60) days of receipt in order for the warranty to be deemed valid.

The manufacturer shall remedy any defects covered under this warranty by replacing or repairing at the discretion of Blue Giant, any defective equipment or parts while incurring reasonable expenses for all parts, labor and freight unless otherwise stated herein. Freight expenses for shipping repair/replacement parts will be incurred under conditions of standard Blue Giant shipping terms. Any overnight or special freight requirements will be billed to the end user or Authorized Dealer as recognized by the manufacturer.

2.0 ADDITIONAL WARRANTY TIME PERIODS

Parts or components which fail under normal usage and are proven to be defective will be deemed eligible for repair or replacement, at the sole discretion of Blue Giant (providing no special conditions apply, as stated below) providing the failure occurs within the Additional Warranty Time Period as stated below.

2.1 Hydraulic Dock Leveler - Model H

Structural – Covered for an additional (9) years structural, workmanship, following expiry of the Base Warranty time period.

Components include: Deck, frame, support beams, lip and hinge.

Hydraulics – Covered for an additional (2) years following expiry of the Base Warranty time period.

Components include: Powerpack motor, hydraulic pump, hydraulic hoses and hydraulic fittings.

2.2 Mechanical Dock Leveler - Model M

Structural – Covered for an additional (9) years structural, workmanship, following expiry of the Base Warranty time period.

Components include: Deck, frame, support beams, lip and hinge.

Main Lift Springs – Covered for an additional (4) years following expiry of the Base Warranty time period (for parts only).

Labor, travel, and special or expedited freight: No further coverage beyond the Base Warranty time period.

3.0 WARRANTY IS VOID IF:

1. The original purchaser does not notify the manufacturer of the defect within (30) days after the defect has been detected and repairs are not made to correct defect in a timely fashion.
2. Equipment is modified in any manner not approved by the manufacturer.



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3. Equipment has been operated: beyond its rated capacity, in excess of its determined load classification, or operated in excess of its determined maximum grade, or combination of the above therein, which can directly be attributed to be the cause of failure.
4. Equipment is used in abrasive or corrosive conditions or conditions of excessive cold or moisture without having proper product specifications to withstand such conditions.
5. Warranty Registration Form is not completed and returned to the manufacturer within sixty (60) days of receipt.

4.0 THE FOLLOWING ARE NOT COVERED UNDER WARRANTY:

1. Adjustments, including initial field set-up. Adjustments are considered part of normal maintenance procedures.
2. Repairs required as a result of:
 - Failure to follow maintenance and/or lubrication procedures specified in the Owner's and/or Installation manual.
 - Abuse, willful damage, accident, or neglect.
 - Shipping damage (claim must be made with the freight carrier).
3. Power conditions resulting in transformer and/or fuse(s) damages.
4. Maintenance and wearable items i.e. bushings, bearings, rollers pins, axles, springs.

Blue Giant does not assume responsibility or liability for incidental, consequential or special damages, or for loss of profit or damage to trade or business which results from the equipment.

The above warranties are in lieu of any other warranties, either expressed or implied, including but not limited to any implied warranty of merchantability or fitness for a particular purpose. There are no warranties which extend beyond the description contained herein.