



BLUE GIANT EQUIPMENT CORPORATION

Feb 1, 2011

Warranty Coverage Lift Tables / Scissor Lifts

Dear Valued Customer,

The following outlines the Warranty coverage for in-plant lift tables (Scissor Lifts). This document dated Feb 1, 2011 supersedes all previous versions and is effective immediately for products shipped after Feb 1, 2011.

Thank You,
Warranty Administration Team

The Manufacturer's Base Warranty covers the following Product Classes, each of which is covered under additional warranties (if applicable) specific to each class.

- Lift Tables (Scissor Lifts)

BASE WARRANTY:

The manufacturer warrants to the original purchaser its loading dock equipment to be free from defective material and workmanship under normal use for a period of 1 year (365 days). All warranty coverage is to commence from the date of receipt by the first user or sixty (60) days after date of shipment, whichever comes first. The said equipment must be properly installed, operated and maintained by trained personnel, and must be operated in compliance with the manufacturer's recommendations with regards to rated capacities, duty cycle limitations, grade limitations and/or design specific application(s) agreed upon at the point of sale, in order to be entitled to the benefits of this warranty.

Initial field set up, adjustment, lubrication and other maintenance are not covered under this warranty and are the sole responsibility of the end user. The Warranty Registration Form must be completed in full and returned to the manufacturer within sixty (60) days of receipt in order for the warranty to be deemed valid. The manufacturer shall remedy any defects deemed covered under this warranty by replacing or repairing any defective equipment or parts while incurring reasonable expenses for all parts, labor and freight unless otherwise stated herein. Freight expenses for shipping repair/replacement parts will be incurred under conditions of standard Blue Giant shipping terms. Any overnight or special freight requirements will be billed to the end user or authorized dealer as recognized by the manufacturer.

Any Original Equipment Manufactured (OEM) part that is replaced during the Base Warranty time period will be either: further covered for the remainder of the Base Warranty time period, or for a further 90 days: whichever is longer.

ADDITIONAL WARRANTY TIME PERIODS:

Parts or components which fail under normal usage and are proven to be defective will be deemed eligible for repair or replacement, (providing no special conditions apply, as stated below) providing the failure occurs within the Additional Warranty Time Period of a given Product Class as stated below.

Replacement parts will be supplied EX WORKS factory.



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Lift Table/Scissor Lifts:

- FS Series
- DS Series

Structural: Covered for an additional (4) years following expiry of the Base Warranty time period.

Components include: Deck, scissor leg and frame assemblies, support beams, lip(s) and hinge(s). Freight is covered under the Base Warranty time period only.

Hydraulics: An additional (1) year coverage beyond the expiry of the Base Warranty for parts and labor only. Freight is covered under the Base Warranty time period only.

Components include: Power pack motor, hydraulic pump, hydraulic cylinders, hydraulic hoses and hydraulic fittings.

Work Positioners:

- Allied Product

Parts and Labor: No further coverage beyond expiry of the Base Warranty time period of (1) year parts, labor and freight.

WARRANTY IS VOID IF:

- 1) The original purchaser does not notify the manufacturer of the defect within (30) days after the defect has been detected.
- 2) Equipment is modified in any manner not approved by the manufacturer.
- 3) Equipment has been operated: beyond its rated capacity, in excess of its determined duty cycle, or operated in excess of its determined maximum grade, or combination of the above therein, which can directly be attributed to be the cause of failure.
- 4) Equipment is used in abrasive or corrosive conditions or conditions of excessive cold or moisture without having proper product specifications to withstand such conditions.
- 5) Warranty Registration Form is not completed and returned to the manufacturer within sixty (60) days of receipt.

THE FOLLOWING ARE NOT COVERED UNDER WARRANTY:

- 1) Adjustments, including initial field set-up. Adjustments are considered part of normal maintenance procedures.
- 2) Repairs required as a result of:
 - Failure to follow maintenance and/or lubrication procedures specified in the owner's manual.
 - Abuse, willful damage, accident, or neglect.
 - Shipping damage. (Claim must be made with the freight carrier.)
- 3) Fuses

The manufacturer does not assume responsibility or liability for incidental, consequential, or special damages, or for loss of profit or damage to trade or business which results from the equipment.

The above warranties are in lieu of any other warranties, either expressed or implied, including but not limited to any implied warranty of merchantability or fitness for a particular purpose. There are no warranties which extend beyond the description contained herein.